

NEWS

KUD 2024-08
28.03.2024

Hako



*Confidential - for
internal use only!*

Scrubmaster B400R / RM / RH

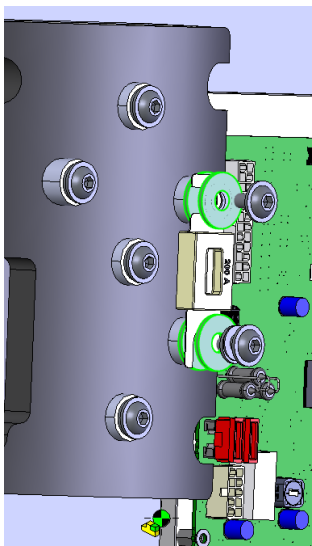
Checking washers on drive controller

Potentially affected vehicles: See attached list

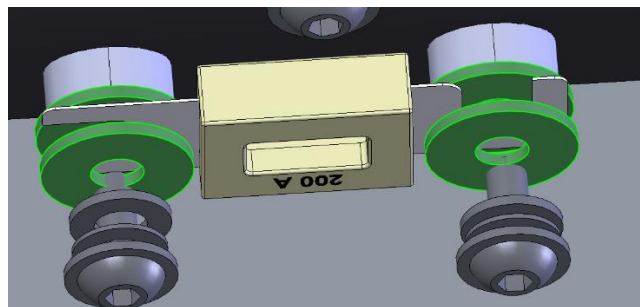
Dear Sir or Madam,

Please travel immediately to the machines on the list and check whether the correct washers have been installed on the drive control fuse. Incorrect washers can cause short-term damage to the drive controller.

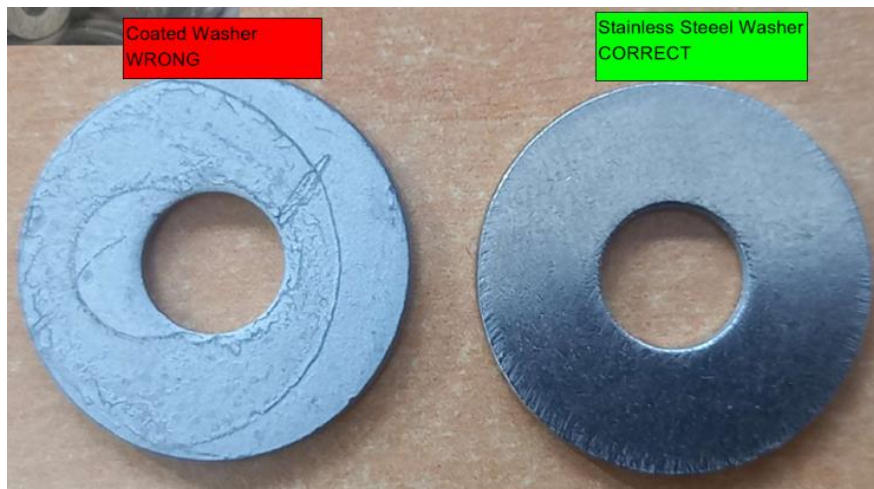
Up to 8 pcs washers ISO 7093-8-200HV-A4-70 with the **spare part number 00902280** must be replaced. The screws must be tightened with **9.5 Nm**.



Drive controller front



Drive controller rear



Compensation:

Working hours: 1,0 hour à 50,00 Euro/hour
Travel time: 1,0 hour à 42,00 Euro
Kilometers: 0,35 Euro/km (up to max. 100 km)

Accounting:

Subsidiaries:

Customer Service sends SM04 orders to the subsidiaries. You can view these orders in the Planning Board from now on. Please log off all activities using the specified SM04 orders.

Authorized dealers / Foreign countries:

Authorized dealers will receive an 8-order number as well as a purchase order number. Please take this order number and purchase order number from the attached vehicle list and submit an invoice to Mrs. Yvonne Müller (ymueller@hako.com) according to the above compensation (working time, travel time and kilometers). Invoices without order number and without purchase order number will no longer be accepted.

Remuneration will only be made once the fully completed confirmation has been received.

The process must be carried out **at the latest end of April 2024.**

If you have any questions, please contact Markus Toigo (mtoigo@hako.com).

Best regards



Markus Toigo
After Sales Service
Hako GmbH



Andre Meier
After Sales Service
Hako GmbH

Appendix:

- List of potentially affected vehicles
- Confirmation form